

## EDS2 SURVEY and GRADING EVENT RESULTS APRIL and MAY 2018

### SURVEY – 137 RESPONSES (some questions were skipped by people between 25 – 40 responders)

GOAL & QUESTIONS	DOING BADLY (Undeveloped)	DOING OK, BUT COULD DO MORE (Developing)	DOING WELL (Achieving)	DOING VERY WELL (Excelling)
<b>GOAL 1 – Question 2</b> 26 skipped question	13.51%	✓ 29.73%	✓ 29.73%	27.03%
<b>GOAL 1 – Question 3</b> 26 skipped question	11.71%	✓ 39.64%	22.52%	15.32%
<b>GOAL 1 – Question 4</b> 25 skipped question	8.04%	25.89%	25.0%	✓ 40.18%
<b>RESULT</b>				
<b>GOAL 2 – Question 5</b> 34 skipped question	10.68%	✓ 39.81%	24.27%	22.3%
<b>GOAL 2 – Question 6</b> 34 skipped question	5.83%	26.21%	✓ 32.04%	31.07%
<b>GOAL 2 – Question 7</b> 34 skipped question	9.71%	23.3%	26.21%	✓ 33.01%
<b>GOAL 2 – Question 8</b> 34 skipped question	14.56%	13.59%	✓ 23.3%	20.39%
<b>RESULT</b>				
<b>GOAL 3 – Question 9</b> 37 skipped question	35.0%	✓ 36.0%	16.0%	5.0%
<b>GOAL 3 – Question 10</b> 37 skipped question	14.0%	✓ 29.0%	28.0%	20.0%
<b>GOAL 3 – Question 11</b> 37 skipped question	21.0%	✓ 37.0%	18.0%	8.0%
<b>GOAL 4 – Question 12</b> 40 skipped question	15.46%	✓ 31.96%	24.74%	10.31%

<b>OVERALL RESULTS</b>				
<b>GOAL 1 - Better Health Outcomes For All</b>		<b>DEVELOPING</b>		
<b>GOAL 2 - Improved Patient Access &amp; Experience</b>			<b>ACHIEVING</b>	
<b>GOAL 3 - Empowered, Engaged &amp; Well-Supported Staff</b>		<b>DEVELOPING</b>		
<b>GOAL 4 - Inclusive Leadership At All Levels</b>		<b>DEVELOPING</b>		
<b>FINAL RESULT</b>		<b>DEVELOPING</b>		

**EDS 2 PUBLIC GRADING EVENT 17<sup>TH</sup> APRIL 2018 RESULTS (6 groups)**

<b>GOAL</b>	<b>UNDEVELOPED (Doing Badly)</b>	<b>DEVELOPING (Doing ok, but needs to do more)</b>	<b>ACHIEVING (Doing well)</b>	<b>EXCELLING (Doing very well)</b>
<b>GOAL 1 - Better Health Outcomes For All</b>	1	3	2	
<b>GOAL 2 - Improved Patient Access &amp; Experience</b>	1	2	1	2
<b>GOAL 3 - Empowered, Engaged &amp; Well-Supported</b>	1	2	2	1

<b>Staff</b>				
<b>GOAL 4 - Inclusive Leadership At All Levels</b> (1 group left before this session)		5		
<b>RESULTS</b>	<b>3</b>	<b>12</b>	<b>5</b>	<b>3</b>
<b>OVERALL RESULT</b>		<b>DEVELOPING</b>		

Some comments and feedback from the facilitated group discussions from participants at the grading event:

- “More community engagement.” – this was an ongoing theme from a number of the groups.
- “Engage with schools.”
- “Better community engagement can lead to better recruitment opportunities.”
- “Education, collaboration and connectivity to improve service to communities.”
- “Strong focus on needing more support for communicating with the deaf community/patients.”
- “Training to be given to support staff in communicating with sensory impaired individuals – as they sometimes struggle to explain how they are feeling.”
- “Recommend that the Trust links in with local groups to test out any initiatives to check they are fit for purpose”.
- “Showcase more diverse workforce.”
- “Difficulties with NHS job website (dyslexia friendly?) – advertise in community groups.” People don’t realise our jobs are advertised on NHS Jobs and are therefore missing some opportunities.
- “Perception is that careers are limited – the Paramedic role is still viewed as an Ambulance Driver.”