

REAP Level 3 – Major Pressure – Action Considerations

Action	Allocated Lead	Decision & Name	Rationale	Action Discharged - Evidence	✓	Date/Time
1. Ensure all steps up to REAP 3 have been re-considered. Then move to additionality below.						
2. Consider declaration of Critical Incident						
3. Implement daily tactical calls to review strategic intentions						
4. Consider requesting mutual aid from other ambulance Trusts.						
5. Review Trust escalation plans to manage C3 and C4 calls in conjunction with Strategic Medical Advisor						
6. Review all non-contractual attendance at private events						
7. Cancel all non-contractual/non-statutory training						
8. Review meeting attendance to maximise clinician's availability for responding						
9. Actively contact staff for additional overtime shifts.						
10. Deploy all active clinicians from all parts of the Trust to patient facing duties.						
11. Deploy any alternative working duties staff to duties that support front line activity						
12. Deploy PTS/ECA crews to undertake low acuity workload including conveying on calls with no red flags						

13. Consider overtime incentive scheme to optimise operational cover						
14. Consider alternative transport for low acuity transport (including use of taxis)						
15. Review rest/meal break arrangements						
16. Request those on leave to consider working						
17. Review deployment arrangements (excluding HART) to optimise patient safety (i.e. additional solo responders)						
18. If handover delays are a significant factor, seek NHSI system call facilitation to enable immediate handover of patients						
19. Consider utilising PTS/OOH/111 Control staff to support activity						
20. Consider additional management support to respective functions to support recovery						
21. Implement at least daily strategic, tactical and operational conference calls and consider increased frequency within the days						
22. Strategic commander to provide executive with a daily update						
23. Inform Trust Executive of change of REAP level						
24. Review communication messages						
25. Alert CFR and co responder schemes for support						

Document All Actions Taken