

REAP Level 2 Moderate Pressure – Action Considerations

Action:	Allocated Lead	Decision & Name	Rationale	Action Discharged - Evidence	✓	Date/Time
1. Establish a Strategic Commander led meeting with key internal stakeholders to review and allocate actions.						
2. Consider the re-allocation of resources to meet current emergency workload						
3. Consider Tactical conference calls to be held daily to review escalation actions						
4. Consider the response level of operational clinical managers proportionate to requirement.						
5. Consider the deployment of managers to A&E departments where delays exist to manage turnaround						
6. Profile additional resources to match periods of peak demand						
7. Consider physical attendance at non-critical meetings (those that do not improve or focus on improving the current position)						
8. Consider cancelling all non-contractual/non-statutory/non-safety critical training						
9. Consider deploying PTS/ECA crews to undertake low acuity workload						
10. Consider Additional Tactical Oversight						
11. Consider implementing Urgent Disconnect (MPDS Trusts)						
12. Consider actions available within capacity of the Demand Management Plan						
13. Consider Invoking Business Continuity Plan						

14. Identify barriers to improvement which need regulatory support						
15. Update Proclus						
16. Consider personal resilience arrangements within the Strategic and Tactical on-call arrangements						
17. Inform all key internal and external stakeholders						
18. Consider additional Resources into EOC for demand management/Hear & Treat						
19. Develop key messages for communications with public, commissioners, staff and regulators						

Document All Actions Taken