



Amos asks...



Do you know how to call an ambulance?

It is very important that you only ring **999** in an emergency!



An ambulance call taker will ask you some questions.



"Ambulance service, what is the location of the emergency?"

"Stay there, we are on our way."

"What has happened?"

"Are they awake?"

"Are they breathing?"

The call taker will ask your name and where you live.



Try to keep calm as you tell them where you are.



When you are asked, tell the person you are talking to about the one who is sick or hurt and what happened to them.



Look to see if their chest goes up and down.



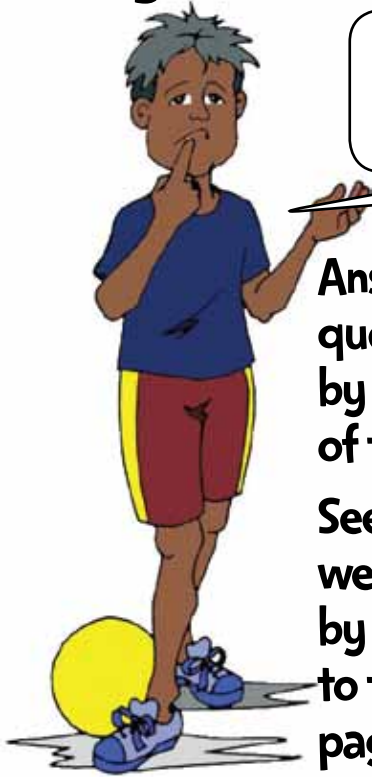
"Can you check to see if he is awake and breathing?"

"He is awake and breathing."

By doing these simple things, the ambulance crew will get to you very quickly.

Remember
Only ring **999** in an emergency.

Rajit asks...



Do you know the difference between a **little** or **big** emergency?

Answer the questions by ticking one of the boxes.

See if you were right by turning to the back page.

Andrew has fallen out of a tree and says that he cannot move.

Is this a **little** or a **big** emergency?



BIG

Little

Mrs Jones is lying on the ground outside her garden gate. She does not wake up and is not moving.

Is this a **little** or a **big** emergency?



BIG

Little

Michael's dad is holding his chest because of pain and is having trouble breathing and cannot talk.

Is this a **little** or a **big** emergency?

BIG

Little



Jill hit a hole in the road and fell off her bike and hurt her hand.

Is this a **little** or a **big** emergency?



BIG

Little



Karl cut his finger on a piece of glass.

Is this a **little** or a **big** emergency?

BIG

Little

Aisha's mum burnt her arm on the steam from the kettle.

Is this a **little** or a **big** emergency?



BIG

Little

Mandy asks...

How did you do? Shall we have some more fun?



Answer the questions by putting a circle around A, B or C

1 What number should you call in an emergency?

- A 123
- B 999
- C Your home phone number

2 When you are asked: "What is the location of the emergency", what should you say?

- A Your home address
- B The address of the emergency
- C The address of your school

3 When you are asked: "What is the phone number you are calling from?" What should you say?

- A Your home phone number
- B Your name
- C The phone number where you are



4 How do you know if a person is conscious?

- A They are awake
- B They are hurt
- C They are not moving

"Can you check to see if he is awake and breathing?"

5 How can you check if someone is breathing?

- A Try to move them
- B Look to see if their eyes are open
- C Look to see if their chest is moving up and down

"He is awake and breathing."

6 Do you know your address and telephone number?

- A Yes
- B No
- C Not sure



Now go to the back page to see if you were right.

Amos says...



How did you do? Shall we check out your answers to the quiz?

Mandy asks... **A** **B** **C**

1 What number should you call in an emergency?

B - Is correct

2 When you are asked: "What is the location of the emergency?"

What should you say?

B - Is correct

3 When you are asked: "What is the phone number you are calling from?" What should you say?

C - Is correct

4 How do you know if a person is conscious?

A - Is correct

5 How can you check if someone is breathing?

C - Is correct

6 Do you know your address and telephone number?

Write your address and telephone number here and try to remember them.

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.....
.....

Telephone

Rajit asks...

1 Falling out of a tree?

BIG emergency is correct

2. Person lying on ground

BIG emergency is correct

3. Falling off a bike

LITTLE emergency is correct

4. Trouble breathing and chest pain

BIG emergency is correct

5. Cut finger

LITTLE emergency is correct

6. Burns

BIG emergency is correct

Well done!

By now you will have a very good understanding of when to call an ambulance and when not to.

However, if you still are unsure of when to dial 999, ask a teacher, or the paramedic that has been talking to you today.



For further information on this and any other educational material please go to:
www.eastamb.nhs.uk or
email: **communications@eastamb.nhs.uk**