

School's edition:

When should you call 999?



Make sure that the person calling 999 is with the patient
We will be asking questions about their condition and giving advice on what you need to do to help them while help is on the way.



You do not have to be first aid trained!
All instructions will be given to you by our call handler. They will talk you through it.



Do not stop CPR when the ambulance crew arrives
They will require a moment to assemble any equipment. Keep going until they tell you to stop and take over.



Is there a defibrillator on site?
If so, can someone go and get it for you? Should you need it, they are easy to use and show you how step-by-step.

CONTACTING 999 IF YOU ARE SPEECH OR HEARING IMPAIRED

You can contact us by a text message from your mobile phone. EmergencySMS is available in any type of emergency for people who can't use the standard 999 voice services. Register at <http://www.emergencysms.org.uk/>